TREVAN PERRY — IT Resume

PROFESSIONAL SUMMARY

- · Aspiring IT professional with strong technical aptitude and hands-on troubleshooting ability.
- Experienced with POS systems, customer-facing technology, and operations workflows.

EDUCATION

- University of Nevada, Reno B.S. in Information Systems (In Progress), Aug 2023-Present
- North Point Academy High School Diploma (GPA: 3.45), Jun 2023

TECHNICAL SKILLS

- Computer & hardware familiarity; software navigation
- · Basic troubleshooting & diagnostics; POS system use
- Accurate data entry; record-keeping; customer support communication

EXPERIENCE

- Shift Lead Five Guys, Reno, NV (Jun 2024–Present): Operate POS systems, resolve minor technical issues, oversee shift operations and team tasks.
- Crew Member Papa Murphy's, Reno, NV (Sept 2023–Mar 2024): Used register systems, assisted customers, ensured order and payment accuracy.
- Dishwasher Twelve 28 (Sept 2021–Aug 2023): Cleaned equipment and supported end-of-day organization of work areas.